Referring your Client to Multiply courses

How to Refer Clients:

Are you supporting someone you think would benefit from accessing the free numeracy courses and support?

Follow our simple guide below on who to contact in your local area and provide your client with the Flyer which will give them the information they need.

Each of our eight councils has a dedicated team for Multiply, who can support your clients or customers with advice on the best support and courses available to suit their needs.

Once a referral is received, an advisor will get in touch with the individual to ask a few questions to understand their needs, as well as checking eligibility criteria.

Please see below of contact details for each local authority area:

East Dunbartonshire – Contact [countmein@eastdunbarton.gov.uk](mailto:countmein@eastdunbarton.gov.uk) or call 0808 171 3030

East Renfrewshire – Contact [adult.learning@eastrenfrewshire.gov.uk](mailto:adult.learning@eastrenfrewshire.gov.uk) or call 01415 773454

Glasgow Life – Contact [glasgowslearning@glasgowlife.co.uk](mailto:glasgowslearning@glasgowlife.co.uk) or call 0808 171 3030

Inverclyde – Contact [CLD.Admin@inverclyde.gov.uk](mailto:CLD.Admin@inverclyde.gov.uk) or call 01475 715450

North Lanarkshire – Contact [sumitup@northlan.gov.uk](mailto:sumitup@northlan.gov.uk) or call 01698 332551

South Lanarkshire – Contact [numeracy.enquiries@slc.co.uk](mailto:numeracy.enquiries@slc.co.uk) or call 0808 171 3030

Renfrewshire – Contact [sandra.brown@renfrewshire.gov.uk](mailto:Sandra.brown@renfrewshire.gov.uk) or call **07811 054565**

West Dunbartonshire – Contact [CLD@west-dunbarton.gov.uk](mailto:CLD@west-dunbarton.gov.uk) or call 01389 738775

Messaging:

Here are a few example statements for referring partners to use when discussing Multiply with clients or customers.

* *Have you heard of Multiply? Why not check out some of their free numeracy courses – they have loads of different options to suit your own needs. They have 100s of courses tailored around money management, budgeting, skills for parents to help children with homework, understanding nutrition, and digital/software skills! Have a look here - \*website link. I can refer on your behalf or you can contact directly via their website.*
* *Have a look at these free numeracy courses delivered by the UK Gov Funded programme Multiply. They have loads of courses available, and all designed to make learning about Maths fun! Have a look at this Success Story here - \*insert Success Story link. This person has been learning maths skills while learning new cooking recipes! Would this be something you would be interested in?*

Employability:

* *Consider Multiply123 courses to support your Employability Skills! Courses are available which supports employability skills, invoicing, accounting, ordering, contracts, counting, profit and transactions. It would look great on your CV and additional skills/experience for you to discuss an interview with an employer! I can refer on your behalf or you can contact directly via their website.*

Parents:

* *You mentioned over the last few meetings that you have been struggling with helping \_\_\_ with their maths homework. What about taking part in Maths for Parents courses delivered by Multiply123? This would help ease any worries you have about their homework and a safe space for you to learn/connect with other parents in similar positions too!*

Cost of Living:

* *I’ve just come across this course tailored around Money Management/Budgeting, delivered by Multiply123. With the cost of living, it would be a good course to attend where you can learn more about savings, managing household bills, budgeting for food shops and much more. We could get in touch and find out more information for you to think about?*

ESOL:

* *To support your English literacy and improve your numeracy skills, why not try out one of the free Multiply courses? They have specific classes tailored to English Speakers of Other Languages, check out some of the success stories here \*link\* which shows other ESOL learners journeys!*

Additional Support:

* *Multiply123 offer courses in partnership with Glasgow Disability Alliance to help make numeracy courses accessible to all. The courses are designed to go at your own pace, with support of the tutors along the way. Lets check out some of their courses on offer on the website for you to have a think about.*